



return form

Items purchased from shredly.com may be returned for a refund within 14 days of purchase. All items must be in their **original condition**: unworn, unwashed, with tags attached, and folded with care. If returned items require any treatment to return them to their original, salable condition, a \$10 restocking fee will be deducted from refund (wrinkled in a ball, covered with dog hair, smell of deodorants, lotions or perfumes, etc.)!

Used, washed or tagless items will not be eligible for return

To initiate the return process, please follow the steps below:

- Forward your Sales Order confirmation email to info@shredly.com requesting a Return Authorization and listing the items you will be returning (within 24-48 business hours you will receive an email with an RA number that you will include on this form below **and** write or adhere to the outside of your return package)
- Include a copy of the packing slip or sales order email along with this completed return form in with your items and mail them to:

SHREDLY
 attn: Returns
 550 Coney Island Drive Suite 103
 Sparks, NV 89431

Return Authorization Number: _____ **Sales Order Number:** _____

Full Name: _____ **Order Date:** _____

Email: _____ **Phone Number:** _____

Returning/exchanging a gift? Have you placed your replacement order? Please fill out the above info with the original order information and provide your new order number below so that we can refund **your** replacement order once we receive the original item in return. **New Order Number:** _____

Please list the items you are returning and your reason for returning using the codes below.

Item #	Item Name	Qty.	Color	Size	Reason Code
Ex: MTBS200	MTB SHORT	1	the BLISS	8	102

Return Reason Codes

Size

- 01: Too Small - Overall Size
- 02: Too Large - Overall Size
- 03: Ordered Wrong Size

Satisfaction

- 04: Did Not Like Fabric
- 05: Changed Mind
- 06: Did Not Like Color

Service

- 07: Incorrect Item Shipped
- 08: Arrived Too Late

Quality

- 09: Quality Unsatisfactory

Fit

- 10: Did Not Fit Me Well

*The credit card used for the original purchase will be credited for the returned item(s) upon receipt by SHREDLY. Please note during our busy season it can take up to 3 weeks to process your return. It typically takes 5-10 business days for a credit to appear on your credit card, so please be patient. Customers are responsible for shipping items to SHREDLY. Please ensure that you ship the product with a reputable carrier that can provide tracking information and proof of delivery. Customers are responsible for their product until we sign for delivery. All shipping must be pre-paid and insured. SHREDLY can't be held responsible for packages lost in transit.



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